



Embracing Change Project: Webinar 7

Participant Questions

NDIS Workers Screening and Worker Requirements

November 2020

About this document

The following are questions sent in by webinar participants during live broadcast of Embracing Change Webinar 7: Embracing Change webinar focuses on Worker Screening and Worker Requirements for NDIS providers on 29 October 2020 from 11:00am-12:00pm.

Participant questions

1. **What are the best resources for NDIS workers about their Code of Conduct responsibilities?**

The NDIS Commission provides a number of resources for NDIS workers about their Code of Conduct responsibilities, please see list below.

Code of Conduct Resources for NDIS workers

[NDIS Code of Conduct \(Workers\)](#)

[The NDIS Code of Conduct - Guidance for Workers](#)

[Fact sheet: NDIS Code of Conduct - Summary for workers](#)

[Fact sheet: The NDIS Code of Conduct](#)

Incident Management Resource for NDIS workers

[Detailed Guidance: Expectations of workers providing services in incident management and reporting incidents](#)

[Reference Card: 'Incident response: Is everyone safe?'](#)

[Poster: Identifying and responding to incidents, a 6 step guide for workers](#)

[Incident management and RI: worker expectations](#)

Training for NDIS workers

[Worker Orientation Module 'Quality, Safety and You'](#)

2. In their follow up of serious RI, where a staff member's employment has been terminated, we have had a number of questions from the NDIS QSC officers querying why we have terminated the staff member rather than suspending. What is the Commission's expectations in these matters - do they expect that providers will wait for termination until the QSC has finalised their investigation (which can take a long time)? Noting that of course we follow IR requirements for terminations.
3. Thank you for your time today. Could you kindly confirm who is responsible for advising the WSU when staff leave an employer and if that's required? Thank you.



4. Are there information or process guides available for Employees, which details the steps in submitting their application?
5. When will information for Western Australia be posted on the Commission's website please?
6. Hello. Fran mentioned that all states and territories had transitional and special arrangements in place however I cannot see any published in the Rules for WA. Do you have any guidance on when these will be published? Thank you.
7. With this coming about [National Worker Screening Check - Enis]- will there be similar CPD compulsory training attached to this?
8. Do support workers who provide high care to people with disabilities require to have Cert III or IV in Disability?
9. At present our prospective employees pays for the checks and we (the employer) pays for a renewal. With the new Workers Screening process and system, who will be accountable for payment initially and ongoing as this does seem like its a workers screening 'passport'?

Other questions/feedback (as entered)

Were about the Code of Conduct - skills knowledge that some individuals don't have - have necessary language/educations

Where about the collaboration that is not available from associated Government Services. ie David Harris - Western Sydney - death 2009

AS a nominee, the major difficult is insufficient hours for the the support coordinator to follow the rules to get accountability and scrutiny.

ENDS.