

## **MHCC CELEBRATES THREE YEAR QIC ACCREDITATION**

*Autumn 2007: View from the Peak*

MHCC has achieved three year accreditation under the Quality Improvement Council (QIC) National Accreditation. MHCC undertook the Quality Management Services (QMS) review process to achieve the accreditation and we are now proudly displaying our certificate. The accreditation report states that 'MHCC is well-organised and its systems and processes support the activities it undertakes as well as managing any inherent risks. These systems are regularly reviewed as part of an ongoing quality improvement process and adjusted as necessary according to the feedback from the review process.'

While the review commended the range and quality of MHCC programs, the one area that QMS felt could be better addressed was in our connections with Indigenous communities. The reviewers were aware of the special resources required to build lasting relationships with indigenous communities and recognized MHCC's different attempts to be inclusive, however, suggested a greater focus is required.

Jenna Batemen agreed, saying 'We welcome the findings of the review and agree we need to be more creative and proactive in understanding and progressing better opportunities for Aboriginal communities. MHCC will have a greater focus on Indigenous issues over the coming year.'

Word count: 193