




Matching Philosophy with Practice in Psychiatric Rehabilitation.

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Neami's Vision

“Neami aspires to be a leading provider of community mental health rehabilitation and support services.

We are committed to innovation and excellence in rehabilitation services, including housing and support, that equip people with a psychiatric disability to thrive in a changing and challenging world.”




Neami's Mission


“Improving mental health and well being in local communities”



Neami's mission is supported by a philosophy:

- Connections to your community of choice
 - Competence developed through participation in your community.
 - Confidence gained from meaningful quality relationships.
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The Values That Drive Neami's Mission Are

- Self-determination
 - Respect
 - Empowerment
 - Partnerships
 - Hope
 - Growth
 - Well being
 - Acceptance of diversity
 - Change
 - Choice
 - Learning
 - Quality
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Performance Management

- Multitasking
- Team approach
- Consumer participation
- Supervision
- Reflective practice
- 360 degree performance appraisals

Measuring Need and Progress

➤ **Basis 32**

32 question survey designed to assess the consumer's own perception of their mental health

➤ **Camberwell Assessment of Need (CAN)**

Consumer and staff answer a series of questions about the level of assistance required and received in 22 domains of health and social needs

Conclusion

- Feedback from consumers, carers, other professionals and staff has indicated that these practices improve consumer outcomes.