

Working in Partnerships: Sharing Knowledge, Skills and Good Practice

Effective Communication

- Open and honest;
- Problem Solving;
- Good communication / Working partnership;
- Look at **broad realistic** objectives; and
- Is it a **true** partnership?

Relationship Qualities

- Clear boundaries;
- Reviewing;
- Empathy & Acceptance of different views;
- Not hierarchical – based on mutual respect; and
- Win-Win situation.

Understanding Organisational Culture

- Respect different backgrounds' cultures;
- Both sides – coming from the right direction;
- Aware of organisational needs;
- What you can offer; and
- Knowledge of resources (not all about money).

Clear Objectives

- Joint purpose;
- Common goals;
- Confidentiality;
- **Understanding** what the other organisation is able to do;
- Clarity around how;
- Vision (shared); and
- Being clear around benefits to community/organisation, but also who is going to be doing the work?

Commitment

- Something written down (agreement);
- Opportunity to review;
- Cooperation, **not** competition;
- Being clear about resources and what you can provide;
- Not to be “tokenistic”; and
- Clear expectations and guidelines about role etc.

Sustainability

- Reviewing.